

Tips to Stop Scams

1

Avoid Phone Orders From New Buyers

Refrain from taking orders over the phone from unfamiliar buyers. It's safer to conduct business in person to establish trust and verify identities.

2

Beware of Rushed Transactions

Scammers often pressure for quick decisions. Take your time to thoroughly vet potential buyers and transactions.

3

Verify Sales Before Shipping

Before allowing courier drivers to take products, ensure the legitimacy of the sale. Once the product leaves your possession, it may be challenging to recover if the sale is fraudulent.

4

Train Your Team

Educate your team members to recognize red flags and avoid falling victim to scams. No sale is worth the hassle and potential losses associated with fraud.

5

Process Orders Cautiously

When processing orders, exercise caution and only refund funds to the original credit card used for the transaction. This adds an extra layer of security.

Remember to use common sense and ask essential questions (Who, What, When, Why, Where) to assess buyers' validity.

Stay diligent! No sale is worth being tied up in a fraud case and the time and money spent recovering your money and stolen property.

**For reporting scams and fraud, visit
www.usa.gov/scams-and-fraud**